BUDGET & PERFORMANCE PANEL

Delivering Our Ambitions Performance & Project Monitoring: Quarter 2 2018-19 6 November 2018

Report of Executive Support Manager

PURPOSE OF REPORT									
To report on the performance of key indicators and projects for July-September 2018 (Quarter 2).									
Key Decision	Non-Key Decision	X Referral from Cabinet Member							
This report is public									

OFFICER RECOMMENDATIONS

(1) That Cabinet consider the performance of key indicators and projects during Quarter 2.

1.0 Performance Monitoring Quarter 2 2018-19

1.1 A breakdown of performance against key corporate indicators for the period July-September 2018 is contained in Appendix A.

2.0 Project Updates Quarter 2 2018-19

2.1 Project updates will be reported quarterly alongside performance measures. Updates for July-September 2018 are contained in Appendix B, with further development of key project information to follow in future reports.

3.0 Significant Achievements

- The number of people statutorily homeless (A3.1) has shown a continual decrease in the past year
- The speed of decision on planning applications of all types (A1.1-A1.3) has sustained its leading position among Lancashire authorities
- The time taken to re-let Council houses has continued to decrease as a result of the recent improvement review; as requested previously by the Panel, Appendix C contains a briefing note on this activity

4.0 Areas for Improvement

 Average time taken to process new Housing Benefit and Council Tax Support claims (A4.4) has increased further, although this is identified as an anomaly due to revised procedures and is expected to correct in future reports

RELATIONSHIP TO POLICY FRAMEWORK

Performance monitoring provides a link between the Corporate / Council Plan and operational achievement, by providing regular updates on the impact of operational initiatives against strategic aims.

CONCLUSION OF IMPACT ASSESSMENT

(including Health & Safety, Equality & Diversity, Human Rights, Community Safety, HR, Sustainability and Rural Proofing):

The content of this report has no impact in itself.

LEGAL IMPLICATIONS

No legal implications directly arising from this report.

FINANCIAL IMPLICATIONS

No financial implications directly arising from this report.

OTHER RESOURCE IMPLICATIONS, such as Human Resources, Information Services, Property, Open Spaces:

No other implications directly arising from this report.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments.

MONITORING OFFICER'S COMMENTS

The Monitoring Officer has been consulted and has no further comments.

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